March 13, 2020

Family Services Coronavirus Update

The Management Team met this morning and once again considered the available information on the spread of COVID-19 and what measures we should be taking short and long term.

Below are the current steps we’re taking.

- Family Services will limit access to our office building, and limit home visits, by screening for individuals who:
  1) Have traveled outside the country in the past 14 days
  2) Have had contact with anyone with the following symptoms: Temperature of 100.4 or over, 2) Dry cough, or 3) Shortness of breath
  3) Have had any of the above mentioned symptoms.
  A client with any of those circumstances will be asked that client to reschedule their appointment in our building and home visits will be rescheduled or alternative service delivery model implemented (e.g., phone).
- Group activities will be limited to clients only (for example, clients should not bring family members or friends with them).
- We are cancelling any activities or groups that have more than 25 people in attendance or are groups that would be considered a vulnerable population i.e. elders, pregnant teens, etc.
- We recommend people keep contact information available for clients in case there is a need to cancel a meeting, group or appointment from home.
- Additional cleaning is taking place daily to disinfect common areas.
- Follow these guidelines for potential exposure to the virus.

Going forward, our long term plan is to keep the organization open and providing services, although that may require shifting to alternative models at some point (e.g., working from home, teleconferencing, etc.). There is NO PLAN TO SHUT DOWN THE WORK OF THE ORGANIZATION.

Once again, our goal is to continue to support the clients we work with while protecting the health and welfare of our staff, volunteers, clients and the community. We will continue to send daily updates.

Be Well.